



“Recognition for Outstanding Service Encounter”, also known as the **ROSE Award**, is given to nursing assistants, nurse technicians and other patient care support staff who provide extraordinary care and define what **Doing What’s Best**[®] means. With this honor, we celebrate them as an integral part of our patient care team.

Nominee: _____ Date: _____

Please describe an encounter involving this employee that exemplifies outstanding service going above and beyond their normal duties.

Thank you for taking the time to nominate this employee at McLaren Flint for the Rose award.

Your Name: _____ Phone Number: _____

I am a (please check one):

- Employee Patient Family/partner in care Physician Volunteer



PLEASE RETURN THIS FORM TO:
Jennifer Sear, Director of Patient Experience
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